



## The Queen's Club

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May 24 2010

Dear Marc,

I am writing to let you know that we are very happy with the service that OPL have provided to The Queens Club before and since installing our two washers and two dryers.

The transition from using outside contractors to using our in house staff has gone smoothly and without compromising service to the Members whilst also producing an economic benefit to the club.

Regards

David Thomas

Club Manager