

5th May 2010

Dear Marc

I just wanted to drop you a line to express our appreciation of the excellent service we have received from OPL since processing our order for new laundry equipment with you.

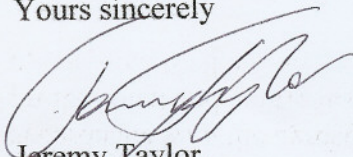
The delivery and installation of the machines was completed promptly and in total accordance with the agreed time scales. Your installation team were extremely professional and courteous and overcame a couple of obstacles to ensure we were operational by the time we needed to be.

As is often the case with new machinery, we have encountered a few teething problems but we have been genuinely delighted with the manner and speed of response from you and your colleagues at OPL to resolve these.

Thanks again.

Kind regards

Yours sincerely



Jeremy Taylor.

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